

2-1-1 Idaho CareLine Year-to Date Spanish Contacts As of March 2009

[State Fiscal Year (SFY) = July 1, 2008 to June 30, 2009]

Call Classification	July	August	September	October	November	December	January	February	March	Total Calls
Abuse/Neglect	3	4	5	8	0	0	1	1	3	25
Adoption	2	2	3	1	0	2	5	2	3	20
Childcare	85	142	129	128	90	80	115	117	75	961
Clearinghouse	0	0	0	0	0	0	0	0	0	0
Dentist	3	2	4	3	5	4	0	4	2	27
Disabilities (under age 3)	0	3	0		0	1	1	2	1	8
Disabilities (age 3 & older)	0	0	1	1	0	1	0	1	2	6
Doctor	8	7	7	5	5	8	7	6	10	63
Employment / Business	4	2	2	7	4	0	2	4	2	27
Environmental Health	0	0	0	0	0	0	0	0	2	2
Financial Service / Benefits	156	234	253	356	327	422	349	377	448	2922
Foster Care	0	0	1	3	1	3	2	1	2	13
Fraud	0	1	1	2	1	1	2	1	4	13
Health Resources	26	20	19	24	9	12	17	20	41	188
Immunizations	0	2	3	0	0	0	3	1	4	13
Medicaid (Age 19-)	147	156	202	225	122	145	189	184	304	1674
Medicaid (Age 19+)	81	101	127	140	133	135	139	133	54	1043
Medicaid Dentist	5	4	2	5	3	3	6	6	12	46
Medicaid Doctor	12	18	13	20	12	13	24	36	31	179
Mental Health	1	4	2	2	2	4	2	4	7	28
Miscellaneous	11	26	15	12	16	16	24	33	57	210
Senior Issues (Age 60 & older)	2	1	0	0	0	0	2	2	1	8
Social Security	0	5	6	1	0	3	3	8	6	32
Substance Abuse	0	0	0	1	1	1	0	1	1	5
Tobacco	0	0	0	0	0	0	0	0	1	1
WIC	12	5	17	8	12	6	10	9	9	88
Total:	558	739	812	952	743	860	903	953	1082	7602

Source: IDHW 2-1-1 Idaho CareLine "Get Connected, Get Answers"

Note: Report displays the cumulative contacts received from Spanish-only speakers to date during the SFY by month, by contact classification, and total contacts to date..